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ICANN
Suite 330, 4676 Admiralty Way
Marina del Rey, CA 90292
USA

Vienna, April 4th 2012

Attention: New gTLD Evaluation Process

Subject: Letter of support for the new gTLD **.taxi**

Dear Sir or Madam, distinguished Representatives of ICANN,

This letter is to confirm that Austrosoft® Weiss Datenverarbeitung Ges.m.b.H., henceforth called Austrosoft, as well as its network of partners fully support the application for the gTLD **.taxi** submitted to ICANN by TaxiPay GmbH in the New gTLD Program. As Managing Director of Austrosoft, I hereby confirm that I have the authority of Austrosoft to be writing to you on this matter.

TaxiPay GmbH is a privately-held company founded in Berlin, Germany in 2007. The company provides payment and billing services for the top four taxi brands in Berlin. TaxiPay GmbH is also the sole owner of these very four trademarks. TaxiPay GmbH also provides information, training and consulting services for more than 13,000 taxi drivers in the city of Berlin and throughout Germany and Western Europe.
Austrosoft was founded in 1982. Since then, the company focuses on the development of its fleet management system (FMS).

The main operations of Austrosoft include the following:

− Our services range from design, planning and coordination of FMS modules, implementation and installation of hardware and software to staff training and support.

− The requirements of our customers are in focus of our consulting and development activities.

− One of our main goals is the ongoing development of the FMS system in order to offer a product with which our customers can operate effectively in the market. The cooperation with TaxiPay GmbH offers the unique opportunity to improve essential areas of the operational taxi business.

We feel that TaxiPay GmbH's mission, its services and its reputation within the industry all stand for the same values as promoted by Austrosoft Hence, I fully support the applicant's endeavor for the new gTLD **.taxi**.

It is Austrosoft's understanding that first and foremost, the gTLD .taxi will be used to assign a dedicated and recognizable address space to members of the global taxi community, including individual entrepreneurs, offices, companies, not-for-profit-organizations and associations, relevant industry partners, such as special insurance providers, auto shops, software suppliers, and the like, as well as related divisions of public authorities. In doing so, the gTLD **.taxi** will foster the further development of the taxi community, as well as serving as a common online platform for all of its members. Being used exclusively by members of the taxi community, the gTLD **.taxi** will be established as a label for both quality and trustworthiness of information.

We appreciate the application for TLD **.taxi** by TaxiPay GmbH and do believe that TaxiPay GmbH will guarantee the TLD's exclusive use for taxi industry-related content. To ensure this, registrations of Second Level Domains under these gTLDs shall not be limited to TaxiPay GmbH, but open to other members of the taxi industry on the condition of substantial proof of affiliation to the general taxi community.

Austrosoft and TaxiPay GmbH have been cooperating very closely since 2007. TaxiPay GmbH itself is using Austrosoft's software for its business operations. Together the two companies constitute Eurocap Group. Furthermore, Austrosoft has worked closely with the applicant in the development of this proposal. Various arrangements have been negotiated to favor a registration of domains under the new gTLD.

Austrosoft fully supports this application, and understands that in the event that the application is successful, TaxiPay GmbH will be required to enter into a Registry Agreement with ICANN. In doing so, they will be required to pay fees to ICANN and comply with consensus policies developed through the ICANN multi-stakeholder policy processes.

We further understand that, in the event of a dispute between Austrosoft and the applicant, ICANN will comply with a legally binding order from a court in the jurisdiction of Germany.

The application for **.taxi** is submitted as a community-based application. As such, it is understood that the Registry Agreement will reflect the community restrictions proposed in the application. If we came to believe that the registry is not complying with these restrictions, possible measures of recourse do include the Registry Restrictions Dispute Resolution Procedure.

I can advise that in the event that this application is successful, Austrosoft will enter into a separate agreement with the applicant. This agreement will outline the conditions under

which we support them in the operation of the TLD, and circumstances under which we would withdraw that support. ICANN will not be a party to this agreement, and enforcement of this agreement lies fully with Austrosoft.

I would request that if additional information is required during the application process, that I myself, Michael Weiss, be contacted in the first instance:

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Thank you for the opportunity to support this application.
Yours sincerely,

Michael Weiss
Managing Director
A U S T R O S O F T ® WEISS
Datenverarbeitung Ges.m.b.H.