

Figure 24-a. The Registry infrastructure.

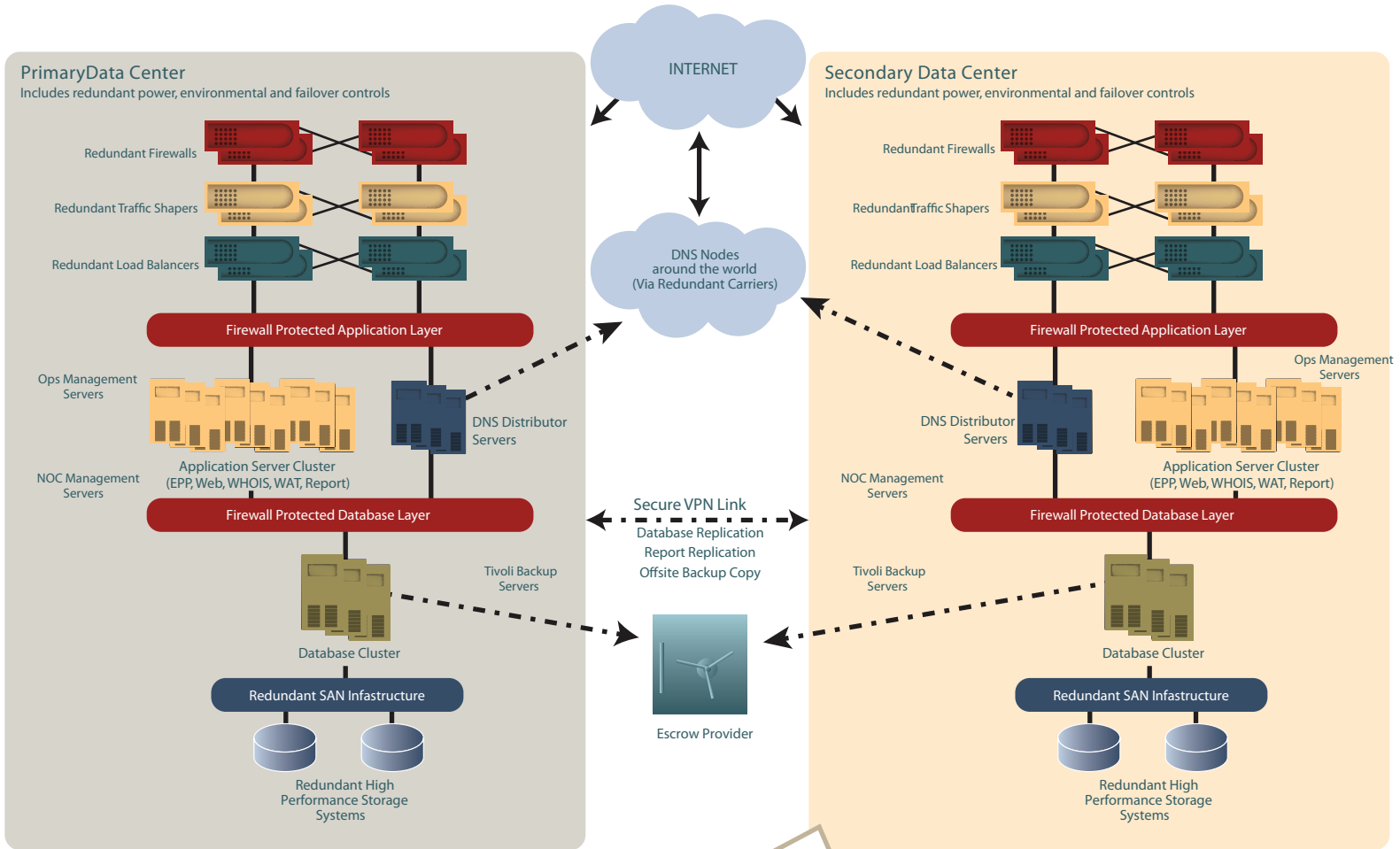


Figure 24-b. SRS/EPP performance metrics.

Parameter	Specification 10	Commitment
EPP Service Availability	≤ 864 min of downtime (≈ 98%)	Consistently meet or exceed
EPP Session-command RTT	≤ 4000 ms, for at least 90% of the commands	Consistently meet or exceed
EPP query-command RTT	≤ 2000 ms, for at least 90% of the commands	Consistently meet or exceed
EPP transform-command RTT	≤ 4000 ms, for at least 90% of the commands	Consistently meet or exceed
Emergency thresholds	24-hour downtime per week	Consistently meet or exceed