

Recommendations and Appreciation Letters from the Security Community

1. Mariposa Botnet Takedown
2. IM Botnet Takedown
3. LegitScript - for rogue pharmacy
4. PhishLabs - for phishing and malware scams.
5. AA419.prg - 419 Fraud

1. Mariposa Botnet Takedown

> -----Original Message-----
> From: Chris Davis [<mailto:chris@defintel.com>]
> Sent: Thursday, July 22, 2010 11:56 PM
> To: Directi Abuse Desk
> Cc: bhavin.t@directi.com
> Subject: Re: new DIRECTI
>
> Hi Imran
>
> Thank you very much for your clarity regarding my questions. I would
> like to again thank you and your team again for all the great work you
> do to help us stop these criminals.
>
> **Directi is BY FAR THE BEST registrar we have ever worked with at
> taking down criminal domains in a timely, efficient and professional
> manner.**
>
> Your team was absolutely key to the Mariposa Working Group taking down
> one of the largest Botnet in the history of the Internet. You and your
> team should be VERY proud of that :)
>
> Bhavin; David Dagon from Georgia Tech/ICANN/IANA/MAAWG and I were
> thinking of making a special trip to India in the hopes we could meet
> with you for an hour or two. Could you please let me know if you might
> be interested in meeting with us, and if so, what dates might work for
> you?
>
> Thanks Again!
>
> Cheers!
>
> Christopher Davis
> CEO
> Defence Intelligence
> 180 Preston St. 3rd Floor
> Ottawa, Ontario, Canada.
> 1.877.331.6835
> cdavis@defintel.com

2. IM Botnet Takedown

-----Original Message-----

From: Lauren Lamp [mailto:lauren.lamp@internetidentity.com]
Sent: Thursday, June 30, 2011 10:57 PM
To: aman.m@directi.com
Cc: abuse.alert@directi.com; cody.li@internetidentity.com
Subject: Simultaneous Shutdown Follow Up

Hello Team,

Thank you for your exceptional coordination with our team and the other providers this morning during the simultaneous shutdown. We wanted to follow up with you and let you know that despite the last minute unanticipated scramble, the takedown was a success and the botnet has been shutdown.

To confirm, the conference call is canceled for 7/1/2011 at 12:00 UTC. Again, thank you for accommodating our requests leading up to and during the shutdown and being integral in reaching our goal.

If you need anything further from us, please let us know.

Best Regards,

--

Lauren Lamp
Manager / Service Delivery

IID -- Actively Securing the Extended Enterprise

E-mail: lauren.lamp@internetidentity.com
Office: +1.253.590.9928 | Fax: +1.425.699.6597
24/7 Service Line: +1.253.590.4100 ext. 0 | 888.239.6932 ext. 0

February 22, 2012

Bhavin Turakhia

Founder and CEO, Directi

Aman Masjide

Manager, Compliance and Abuse Mitigation, Directi

DirectiPlex, Old Nagardas road, Andheri (East)

Mumbai, MH 400069

India

Dear Bhavin and Aman:

It is my great pleasure to write this letter commending Directi's commitment to Internet safety, and specifically the fine work of Directi's compliance and abuse mitigation team, many of whom we have had the opportunity to work with over the last four years.

As you know, "rogue" online pharmacies are a significant threat to human and animal health. There are literally hundreds upon hundreds of instances of hospitalization, overdose, and death resulting from the sale of counterfeit drugs, or prescription drugs sold without a valid prescription, via the Internet. LegitScript's mission is to help make the Internet safer by identifying and, working with Registrars, disabling these fraudulent and dangerous websites.

When Registrars take a stand against rogue online pharmacies, they save lives. In 2008, Directi was the first Registrar to commit to a policy of disabling domain names used in furtherance of this illicit activity. In this respect, history has clearly shown Directi to be a leader: literally hundreds of Registrars have since followed suit, and today, the standard industry practice is for Domain Name Registrars to disable domain names that sell unregulated, dangerous pharmaceuticals and prescription drugs without a prescription.

This is all-the-more impressive given Directi's prominence as one of the world's leading "Top Ten" Registrars. Despite having a significant proportion of the domain name market, Directi has an extremely low percentage of rogue online pharmacies – and those are typically quickly disabled. In fact, as we monitor forums and bulletin boards frequented by cybercriminals, they often encourage each other to "avoid Directi," having found out the hard way that they cannot use Directi's platform as a safe haven to engage in criminal fraudulent activity.

At LegitScript, we realize that none of this happens without a day-to-day commitment from Directi's staff, including the compliance and abuse mitigation team. Directi and its staff should be proud of their work in identifying and disabling websites engaged in the



sale of unsafe pharmaceuticals and drugs, which helps keep the Internet safe and saves lives.

LegitScript is pleased to commend Directi and its staff for their excellent work in fighting drug-related cybercrime, and we look forward to Directi's continued leadership in this important area.

Cordially,

A handwritten signature in blue ink, appearing to read "John E. Horton", written in a cursive style.

John Horton
President and Founder, LegitScript



February 25, 2012

Mr. Aman Masjide
Directi
Directiplex
Next to Andheri Subway,
Old Nagardas Road,
Andheri (East),
Mumbai, Maharashtra 400069

Mr. Masjide:

I am writing to you to express my appreciation on behalf of PhishLabs for the contributions that Directi has made to securing the Internet.

Our company, PhishLabs, investigates over 20,000 attack incidents per year ranging from phishing attacks to malware incidents, and online job scams. We are grateful for our partnership with Directi, without which, there would certainly be more cybercrime on the Internet and more victims.

Our ability to report attacks involving malicious domain names to Directi and know that they will be promptly investigated and suspended once confirmed, gives us the confidence to recommend Directi's services to our friends, partners and customers.

Please express our thanks and support to your management and especially your colleagues in the compliance and security departments.

Sincerely,

A handwritten signature in black ink, appearing to read 'John LaCour', is written over a white background.

John LaCour, CISSP
CEO, PhishLabs

ARTISTS AGAINST 419

| 100% risk free ...



13th February 2012

To whom it may concern,

I am an administrator of <http://aa419.org> and I have been fighting internet crime for over 5 years.

During that time I, and other members of aa419, have dealt with many registrars and hosters including Directi.

Directi is one of the best, if not **the** best, registrar when it comes to dealing with abuse complaints. Their response time to abuse reports can be as quick as 5 minutes and very rarely longer than an hour. The abuse team always keeps in contact which means we are always aware of the action that has been taken.

In recent months Directi has been monitoring our database of domains that are used in internet scams. They investigate immediately an entry is made that relates to their services and they promptly take the appropriate action.

The Directi abuse team is also one of the most pro-active when it comes to internet fraud. They help to find and identify fraudsters abusing their services.

We commend Directi for their attitude and commitment to fighting internet fraud.

Lance Hull
Administrator - www.aa419.org