Figure 26-a. WHOIS service diagram.
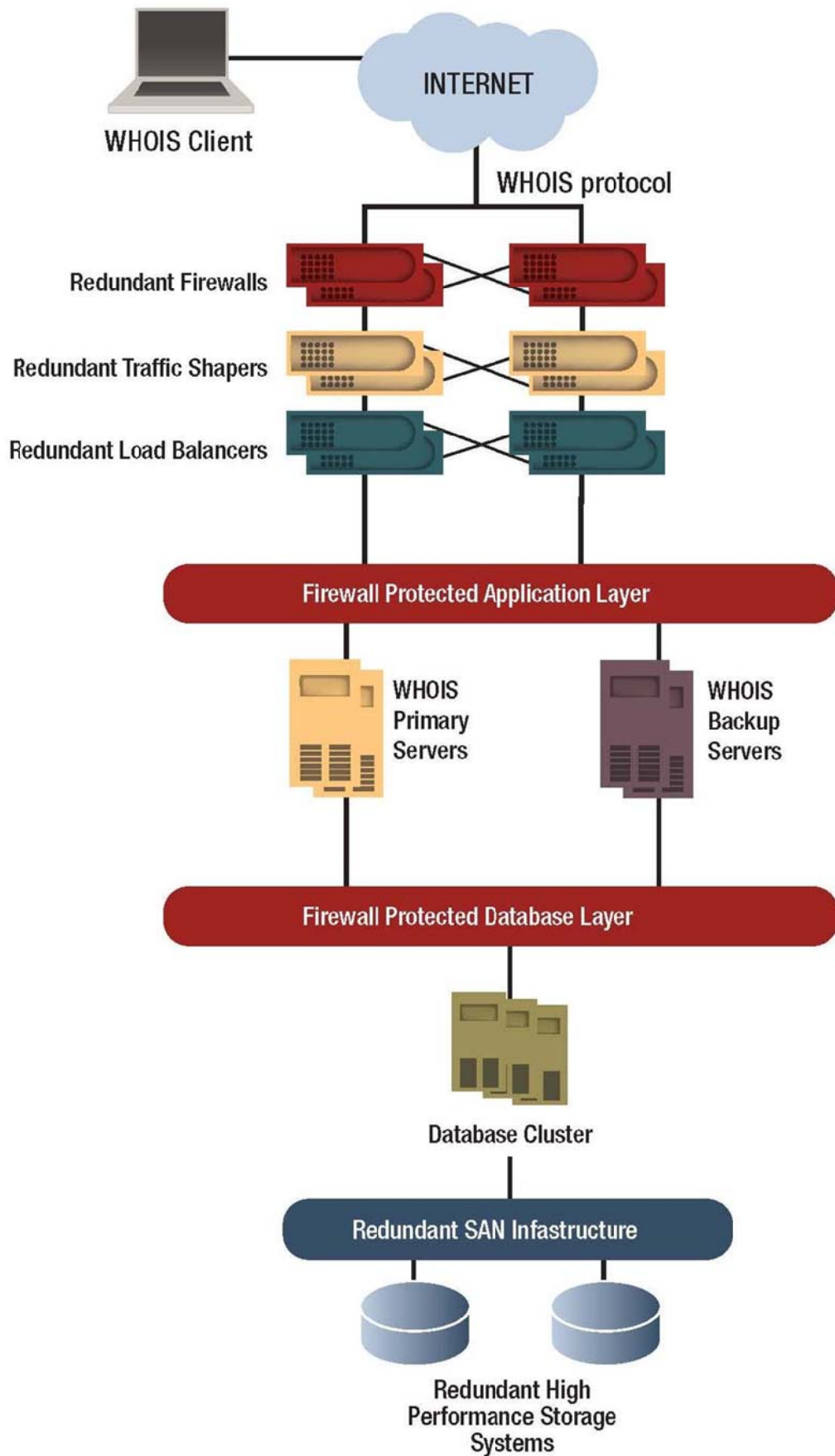
Figure 26-b. Advanced WHOIS search options for refined output.

Command	Description
ID	Search on ID field of an object. This is applied to Contact IDs and registrar IDs.
Full or '=':	Always show detailed results, even for multiple matches.
Summary or SUM	Always show summary results, even for single matches.
'%' or '...'	Used as a suffix on the input, will produce all records that start with that input string.
'_'	Used as a suffix on the input, will produce all records that start with that input string and have one and only one additional character.

Figure 26-c. WHOIS performance specifications.

Parameter	Specification 10	Commitment	Example (2010 actuals for .INFO)
RDDS Availability	≤ 864 min of downtime (≈ 98%)	Consistently meet or exceed	22min average downtime/month 99.95 % availability
RDDS Query RTT	≤ 2000 ms, for at least 95% of the queries	Consistently meet or exceed	≤ 2000 ms, for 100% of the queries
RDDS Update time	≤ 60 min, for at least 95% of the probes	Consistently meet or exceed	≤ 60 min, for 100% of the probes
Emergency thresholds	24-hour downtime per week	Consistently meet or exceed	No equivalent of an emergency shutdown