Figures 28-1

Registrar Authorized Contact Account Security Phrase + One-Time Password (OTP) Registrar Authorized Contact Account Security Phrase + One-Time Password (OTP) Verisign Customer Service Verification through NameStore Manager and VIP Authentication Service

Figure 28-1: Verisign Registry-Registrar Two-Factor Authentication Service

Figure 28-2

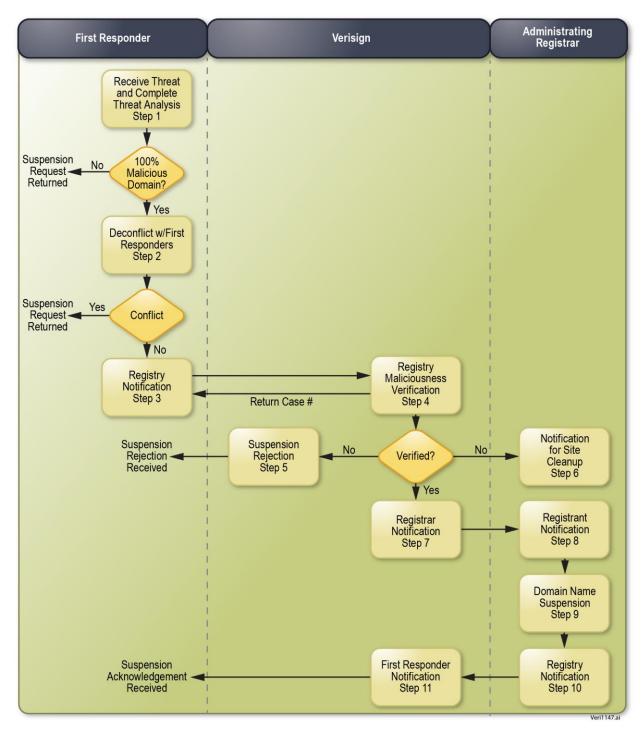


Figure 28-2: Suspension Process with Administrating Registrar

Figure 28-3

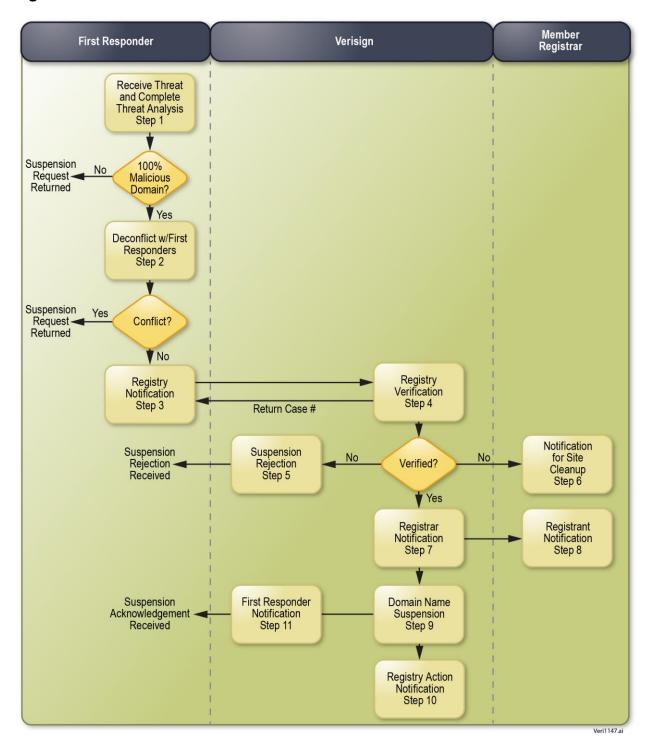


Figure 28-3: Suspension Process with Member Registrar