

Flow Chart for Anti-Abuse Complaint Resolution Procedures

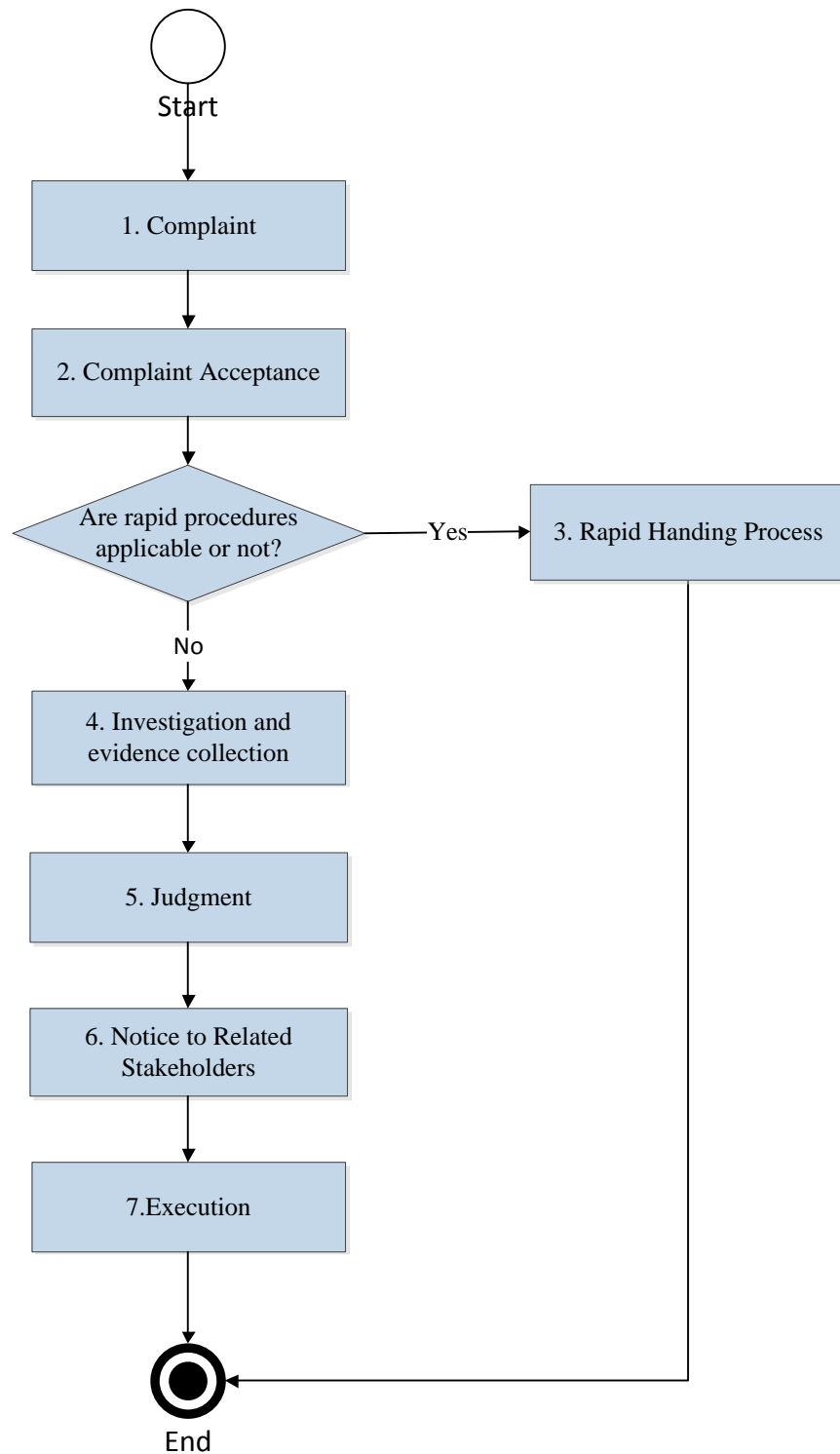


Figure 1 of Q28_attachment

Flow Chart for Domain Name Registration Procedures

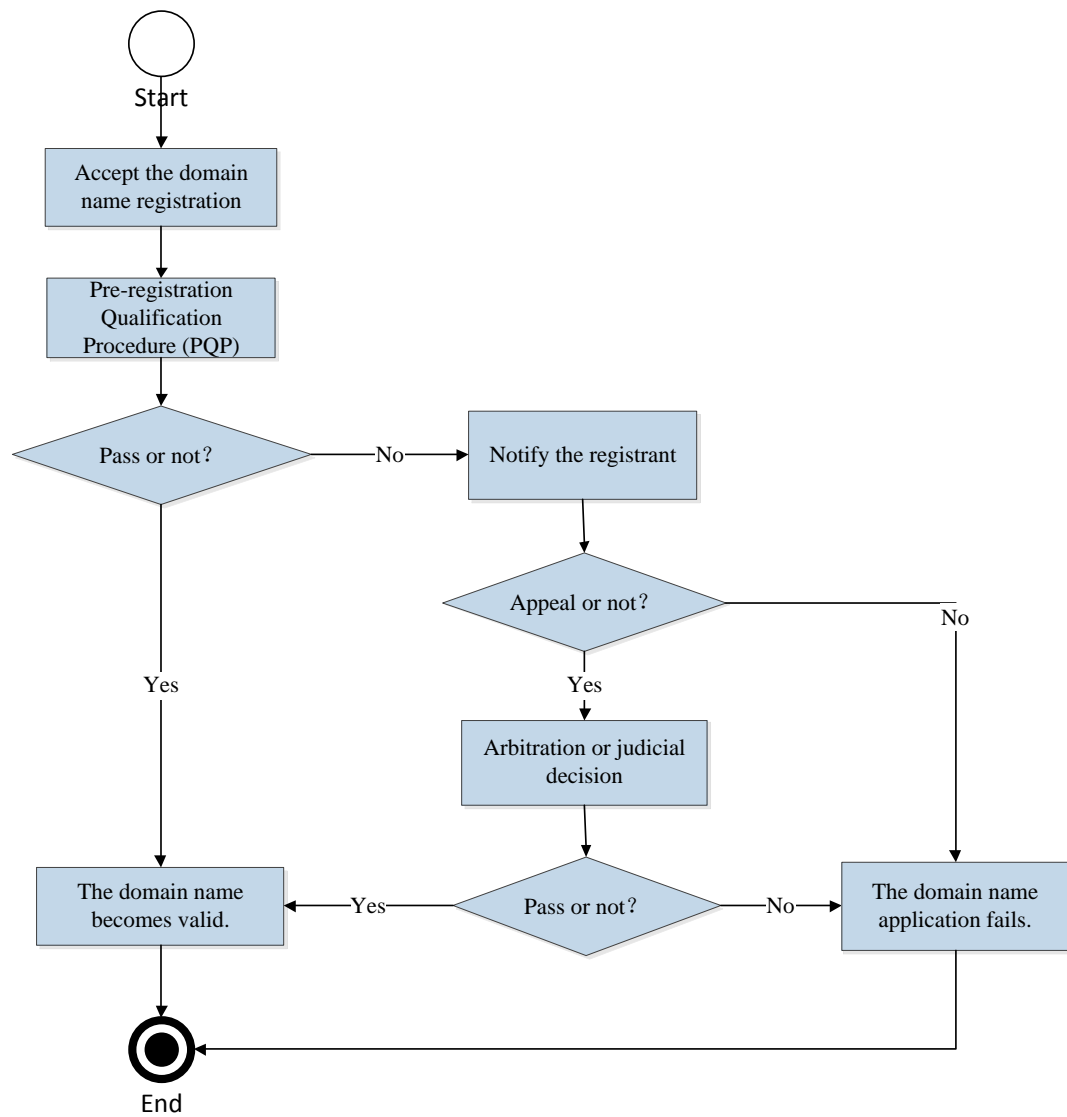


Figure 2 of Q28_attachment