

Figure 26-a. Afiliis WHOIS service diagram.

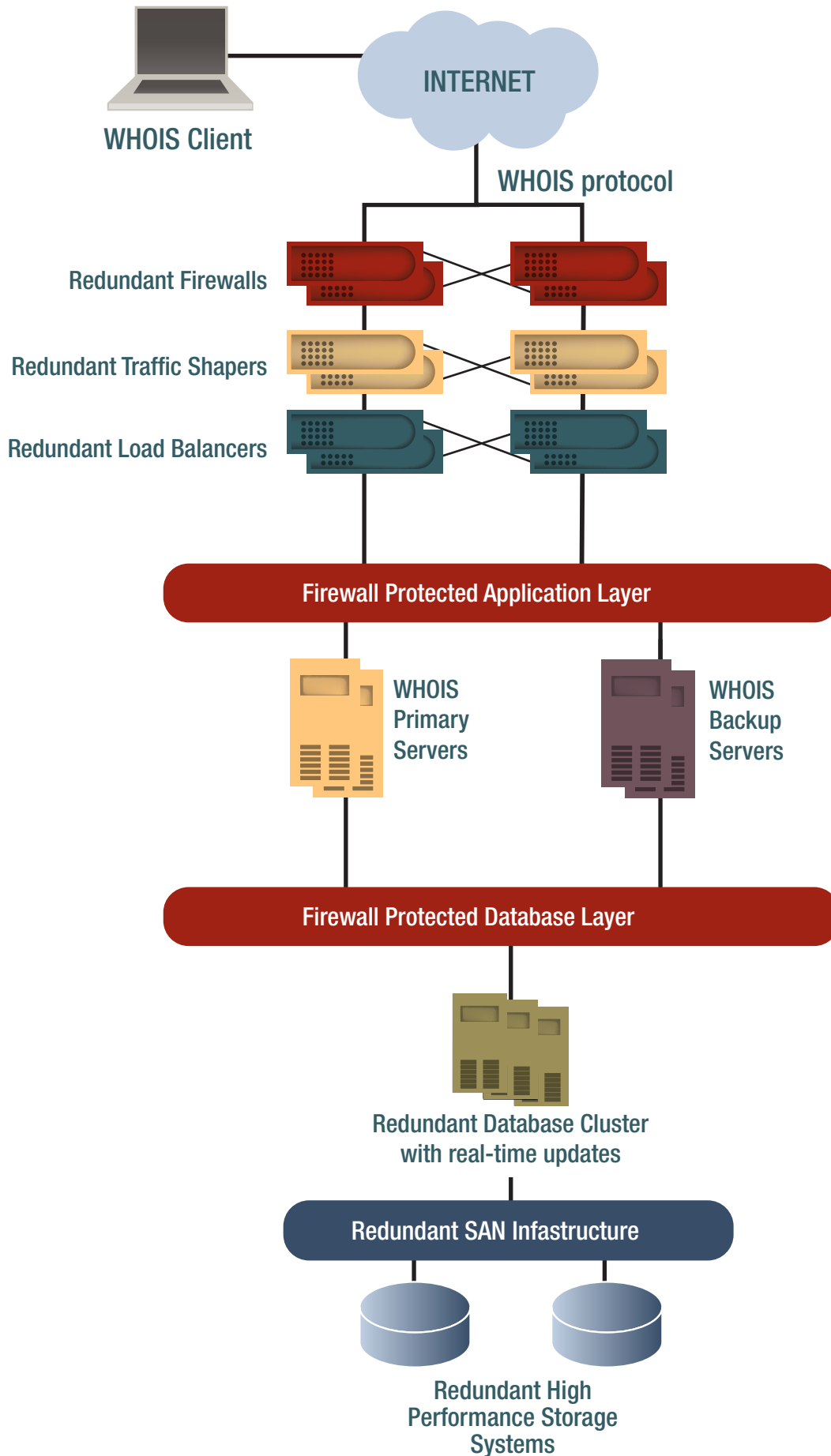


Figure 26-b. Advanced WHOIS search options for refined output.

| Command | Description |
|----------------|---|
| ID | Search on ID field of an object. This is applied to Contact IDs and registrar IDs. |
| Full or '=': | Always show detailed results, even for multiple matches. |
| Summary or SUM | Always show summary results, even for single matches. |
| '%' or '...' | Used as a suffix on the input, will produce all records that start with that input string. |
| '_' | Used as a suffix on the input, will produce all records that start with that input string and have one and only one additional character. |

Figure 26-c. Afilias WHOIS performance specifications.

| Parameter | Specification 10 | Commitment | Example (2010 actuals for .INFO) |
|----------------------|--|-----------------------------|--|
| RDDS Availability | ≤ 864 min of downtime (≈ 98%) | Consistently meet or exceed | 22min average downtime/month 99.95 % availability |
| RDDS Query RTT | ≤ 2000 ms, for at least 95% of the queries | Consistently meet or exceed | ≤ 2000 ms, for 100% of the queries |
| RDDS Update time | ≤ 60 min, for at least 95% of the probes | Consistently meet or exceed | ≤ 60 min, for 100% of the probes |
| Emergency thresholds | 24-hour downtime per week | Consistently meet or exceed | No equivalent of an emergency shutdown |