ATTACHMENT TO QUESTION 28

Diagram 1: Suspension processes conducted by Verisign, Express' selected backend registry services provider

Registry Operator	Verisign Backend Registry Services	Registrar

Verisign Suspension Notification 1.1

Registry Notification Verification 1.2

Return Case #

Suspension Rejection Received

Suspension Rejection 1.3

No

Verified

Yes

Registrar Notification (optional) 1.4

Registrant Notification (optional) 1.5

Suspension Acknowledgement Received

Suspension Acknowledgment 1.7

Domain Suspension 1.6